

## Strategic Plan 2021-2023

Date: October 23, 2020 Approved by SA Board of Directors: November 6, 2020 Written By: Kaajal Shah

## **ORGANIZATIONAL PRIORITIES**

1. Survivor Alliance will strengthen the internal structure and operations of the organization to support ongoing growth and long term sustainability (Year 1)

Steps will include:

- Determine Staffing Structure Needed to Support the Strategic Priorities/Executive Director and begin to make necessary hires (By April 2021) (ED/Board/Consultant)
- Identify and implement ongoing, accessible tools, resources and policies to Support the Mental Health Needs of Survivor Alliance's Leadership Team (Staff/Board/Survivor Leaders) (By end of 2020 - beginning stages) (Board Members/Consultant)
- Develop concrete emergency and short/long term Succession Plan(s) for Executive Leadership to prepare for future transitions and ensure systems are in place (By end of 2020) (Board of Directors/Consultant)
- Develop Internal Processes and Procedures for Staff communications, decision making and management (By end of first quarter 2021 (ED/Staff/Board Committee/Consultant)
- Determine Staff Check In and Work Plan Development Methods and begin implementation (By end of first quarter 2021) (ED/Staff/Consultant)
- Create Staff and Board Member Onboarding Processes and the materials needed for smooth, informative transitions (By end of first quarter 2021) (ED/Board Committee/Consultant)
- Implement a Professional Development Program for Staff Members (By end of 2021) (ED/Staff/Board Members/Consultant)
- Develop Pathways for Increased Board/Staff Communications and connection (By mid 2021) (ED/Board of Directors/Staff)
- Increase Fundraising Requests/appeals to meet the staffing structure and needs (Ongoing - Align with Edited 2021 Budget) (ED/Development Staff/Board of Directors)
- 2. Survivor Alliance will develop comprehensive fundraising and communications strategies and accompanying tools to support the Strategic Vision.

Steps will Include:

Create revised budget to include expenses directly connected to determined Strategic Priorities (By end of 2020) (ED/Board of Directors)

- Review current fundraising strategies and tactics to identify gaps/opportunities (By end of 2020) (ED/Board of Directors)
- Conduct communications audit across all aspects of the organization (programming, fundraising, etc.) (By end of 2020) (ED/Staff/Board)
- > Develop Strategic Fundraising Plan with tied Communications Plan aligned with Strategic Priorities (By mid 2021) (ED /Board of Directors/Staff/Consultant)

## **PROGRAMMATIC PRIORITIES**

1. Survivor Alliance will continue to intentionally and strategically grow its Global Membership, aiming to reach 400 Survivors by 2023, while also maintaining focus on deepening member engagement.

Steps will include:

- Host Monthly Webinar/Orientation Calls for new and potential Survivor Members highlighting Survivor Alliance's offerings and ways to stay connected and/or get involved (Begin December 2020) (Staff)
- > Develop a Growth Plan which outlines targeted numbers per year and plan for regional expansion (By end of 1st Quarter 2021) (Staff)
- > Build Out Chapters Globally, creating tools and guidelines to support local leaders, while providing umbrella support as the host organization (By mid 2021) (Staff)
- Create vessels for ongoing Survivor Member Feedback to ensure programming/offerings are aligned with what is needed/wanted (By mid 2021 -Ongoing) (Staff)
- Develop Various Metrics of Success and accompanying evaluation tools for programming/organizational offerings (Completed by end of 2021) (Staff/Board Committee/Consultant)
- Ensure Offerings are as Accessible as possible by Integrating Measures to Address Different Abilities (e.g. Interpreters, Visual Learning Tools, Etc.) (Starting Now -Ongoing) (Staff)
- Implement a Digital Town Square for Survivor Member Led/Driven Connections (By 2021) (Staff)

## 2. Survivor Alliance will concretize and expand its trainings and education based offerings to become one of the leading spaces known for survivor leadership and advancement.

Steps will include:

- Determine core curriculum and scheduling for current offerings and known needed skills/expertise regionally (By first quarter 2021) (Staff)
- Create educational growth plan stretching beyond core curriculum and current offerings with various levels of engagement (By end of 2021) (Staff/Board Committee)
- Develop partnerships with universities and other accredited programs to create an ongoing and seamless referral systems (Ongoing) (Staff)
- > Identify and recruit individuals and program partners to create curriculum and

deliver content (Begin 2021) (Staff)

- Further develop online educational offerings, integrated various learning/sharing styles and self directed learning and expanding these ways into in person offerings, when possible (Ongoing) (Staff)
- 3. Survivor Alliance will continue providing consultation support for external partners/organizations around how to respectfully and fully integrate and uplift survivors into their spaces/work, with the goal of transforming the Field within 3 years, then moving into having survivors lead this work and/or phasing out specific consulting work depending on need.

Steps will include:

- Develop "101 Go To Protocols" around Survivor Engagement (First quarter 2021) (Staff)
- Determine parameters for scopes of work and needed expertise/capacity to fulfill requests (By end of first quarter 2021) (Staff)
  - Educating the field on general survivor engagement
  - Developing long-term employment opportunities within the field
  - Research Consulting
  - Facilitating opportunities that support our members and leadership training
- Train and find skilled professionals to support implementation of this work (Ongoing) (Staff)
- Develop "business plan" which includes a projected annual revenue goal for this funding stream (By mid 2021) (ED/Board of Directors)
- 4. Survivor Alliance will continue to grow the number of Survivor Leaders that can fill consultancy positions and provide them ongoing leadership development support.

Steps will include:

- > Develop internal system to filter and assign consultancy requests (By first quarter 2021) (Staff)
- Determine ongoing employment and expertise needs, as well as needs of Survivor Leaders within this role (By mid 2021) (Staff)
- Develop strategy for long term, sustainable employment opportunities (By mid 2021) (Staff/Board)
- 5. Survivor Alliance will explore its role around Survivor connection, coordination and support of mental health needs

Steps will include:

- Review current initiatives and role within this area, while outlining all possible needs (in first quarter 2021) (Staff/Consultant)
- Determine internal capacity to expand within this area (by mid 2021) (Staff/Board/Consultant)